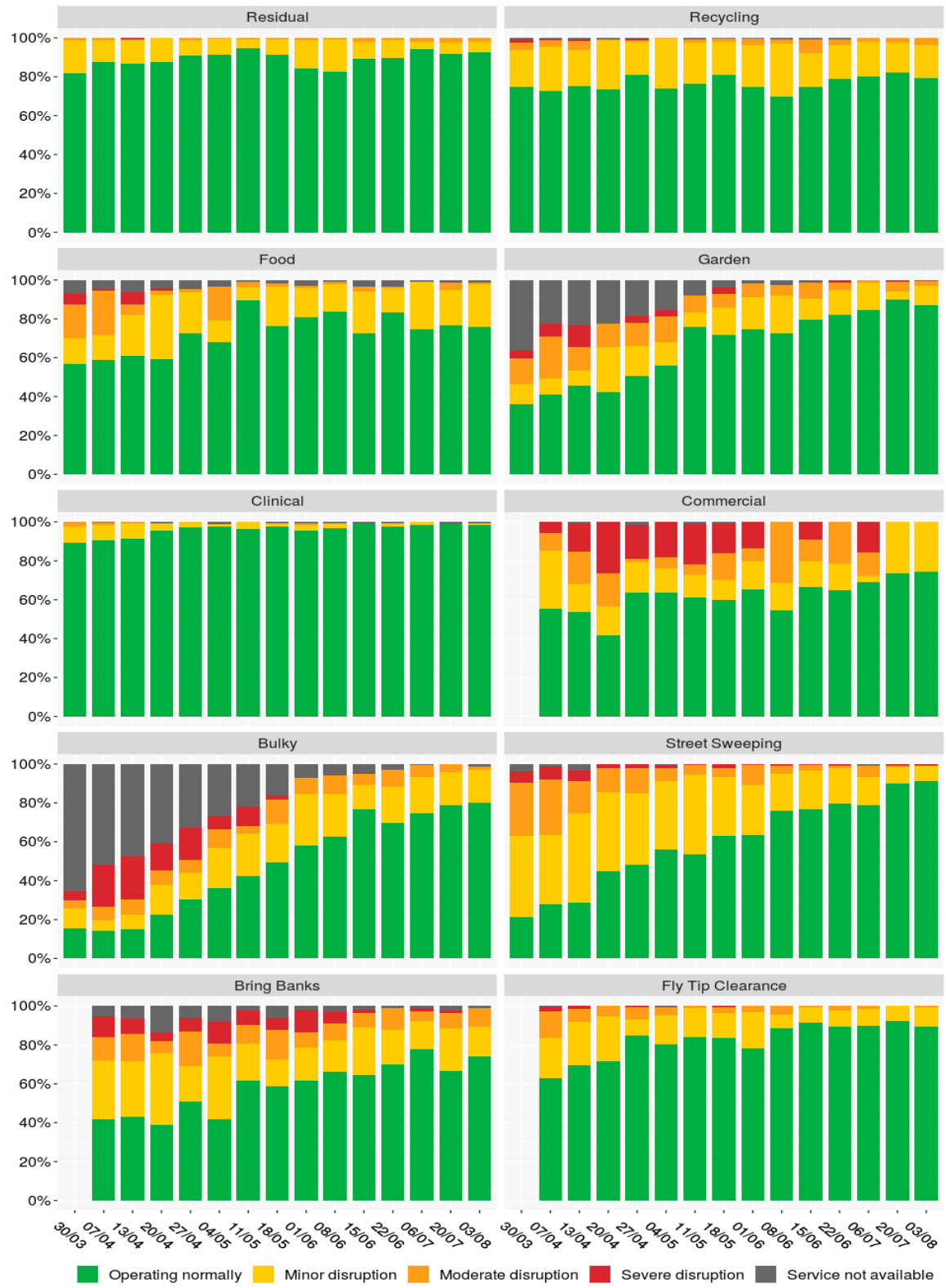


Survey Results - Week Commencing 3rd August 2020

- * *Results are based on a sample of Local Authorities (LAs) taken in the W/C 3rd August 2020. The sample size varies each survey and these results should be taken as a general indication of levels and trends.*
- * *Responses represent best reasonable estimates at the date and time the survey is completed, and for some Local Authorities (LAs), may be reported with a week's lag.*
- * *Although this document is not in itself an official statistics release, it and the indicators within it, have undergone a proportionate level of quality assurance.*
- * *Percentages throughout this document may not sum to totals due to rounding*

Collection Services



*Axis dates given as 'week commencing...'

- **Residual waste:** A relatively constant picture since reporting began, the vast majority (**93%**) of Waste Collection Authorities/Unitary Authorities (WCAs/UAs) responding to our survey in the W/C 3rd August 2020 who provide residual waste collections, report these to be operating as normal.
- **Recycling:** Almost four in five (**79%**) recycling collections provided are reported in the W/C 3rd August by responding authorities to be operating as normal. This percentage is slightly lower than in the last survey. Minor disruption is reported by **17%** of responding authorities, while **4%** report moderate levels of disruption. Levels of disruption to recycling collection services have been consistently greater than for residual collection services.
- **Food waste:** Three in four (**76%**) authorities responding to our survey in the W/C 3rd August and who provide food waste collections, report these to be operating as normal. Just **1%** of responding authorities report their food collection services to be currently unavailable, down from **7%** in the W/C 30th March. A sustained proportion (**22%**) continue to report minor disruption however.
- **Garden waste:** **87%** of garden waste collection services are reported to be operating as normal in the W/C 3rd August, slightly down on the 90% reporting in the last survey. Of the remainder, one in ten (**10%**) of authorities report minor level of disruption to services in place. No authorities report their garden waste collection services to be unavailable in the W/C 3rd August, compared to a third when reporting began in the W/C 30th March.
- **Commercial waste:** Similar to the W/C 20th July, the percentage of authorities reporting minor disruption to commercial waste collections, was around a quarter (**26%**) of responding authorities. The remainder, **74%**, report commercial waste collections are operating as normal.
- **Clinical waste:** Consistently reported to be the least disrupted collection service, almost all (**98%**) clinical waste collections (generally ran in four-fifths of authorities represented in this survey) are reported to be operating as normal in the W/C 3rd August. **1%** of responding LAs report this service to be unavailable.
- **Bulky collections:** **1%** of authorities reported bulky collection services they provide to be unavailable in the W/C 3rd August, compared to two-thirds of responding authorities in the W/C 30th March. Four in five authorities (**80%**) report that bulky waste collections are operating as normal in the W/C 3rd August, with the majority of the remainder reporting minor levels of disruption.
- **Bring banks:** Up in relation to the last survey a fortnight ago, about three-quarters (**74%**) of responding authorities report bring banks services they provide to be operating as normal in the W/C 3rd August. **16%** of authorities report bring bank services to be experiencing minor disruption, with **9%** reporting moderate disruption, while **1%** report the service is unavailable.
- **Street sweepings:** The vast majority (**91%**) of responding authorities in the W/C 3rd August report street-sweeping and litter collection services are operating as normal, the highest percentage since reporting began in later March. **8%** report their street sweeping

services to be experiencing minor disruption, while none report this service is unavailable.

- The vast majority (**89%**) of **fly-tipping clearance** collections are reported to be operating as normal in the W/C 3rd August. **10%** are reported to be in operation, but with minor disruption.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Residual	93%	5%	2%	0%	0%
Recycling	79%	17%	4%	0%	0%
Food	76%	22%	1%	0%	1%
Garden	87%	10%	2%	1%	0%
Clinical	98%	1%	0%	0%	1%
Commercial	74%	26%	0%	0%	0%
Bulky	80%	17%	1%	0%	1%
Bring Banks	74%	16%	9%	0%	1%
Fly-Tip Clearance	89%	10%	1%	0%	0%
Street Sweeping	91%	8%	0%	1%	0%

Disposal Services



Operating normally Minor disruption Moderate disruption Severe disruption Service not available

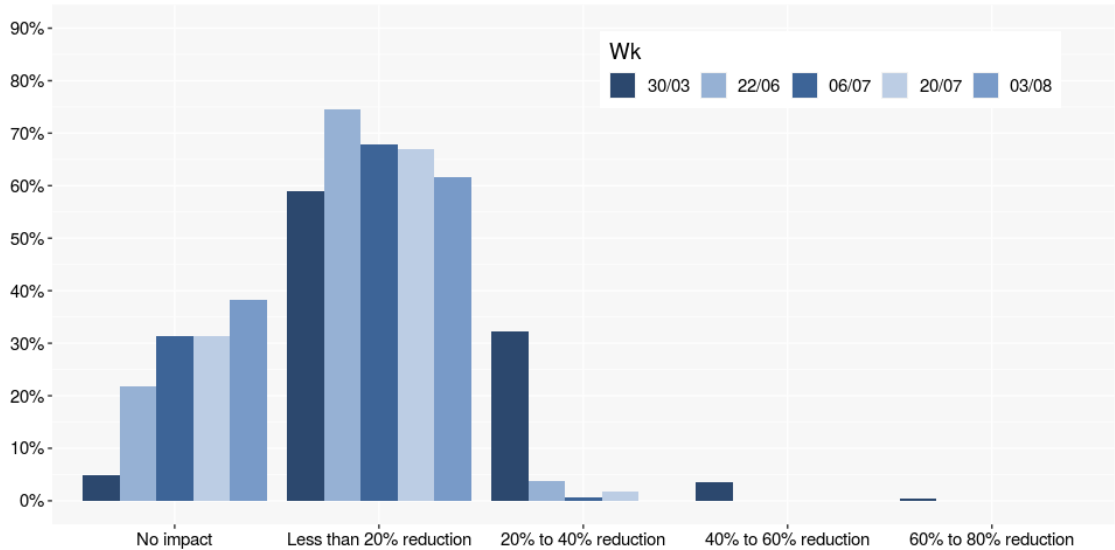
*Axis dates given as 'week commencing...'

- All **landfilling** and nearly all **Energy from Waste (EfW)** disposal services (**97%**) utilised by authorities responding to our survey in the W/C 3rd August, are reported to be operating as normal. There has been a relatively consistent picture across both waste treatment methods since the W/C 30th March, though EfW has consistently been reported to have a slightly greater level of disruption across the period for reporting.
- **Material Recycling Facilities (MRFs)**: **80%** of responding authorities reported MRF services they utilise to be operating as normal in the W/C 3rd August. **17%** report minor disruption to current operations.
- **Transfer stations**: As in previous weeks, most (**94%**) transfer station services are reported to be continuing to operate without any disruption by authorities responding to our survey in the W/C 3rd August.
- **Household Waste Recycling Centres (HWRCs)**: In the W/C 3rd August, no authority reported their HWRCs services to be unavailable, compared to more than three in four authorities when reporting began in the W/C 30th March. Nevertheless, **54%** of responding authorities reported HWRCs they run to be experiencing minor disruption in the W/C 3rd August and just over three in ten (**31%**) report them to be operating as normal. The situation has not changed substantially since the start of June.
- **Mechanical Biological Treatment (MBT)**: MBT services are reported to be operating as normal by the majority (**82%**) of the relatively small proportion of responding authorities where this is a disposal service (a quarter) in the W/C 3rd August. The remainder of authorities where this is usually a provided service report experiencing minor disruption.
- **Open Windrow Composting (OWC)**: OWC services are reported to be operating as normal by almost all (**97%**) responding authorities in the W/C 3rd August. No authority has reported this service to be unavailable within our survey for over two months.
- Nearly all (**98%**) **In-Vessel Composting (IVC)** and **Anaerobic Digestion (AD)** services are reported to be is normal operations by LAs responding to our survey in the W/C 3rd August.

	Operating normally	Minor disruption	Moderate disruption	Severe disruption	Service not available
Landfill	100%	0%	0%	0%	0%
EFW	97%	3%	0%	0%	0%
MRF	80%	17%	3%	0%	0%

HWRC	31%	54%	11%	4%	0%
Transfer Stations	94%	6%	0%	0%	0%
MBT	82%	18%	0%	0%	0%
OWC	97%	3%	0%	0%	0%
IVC/AD	98%	2%	0%	0%	0%

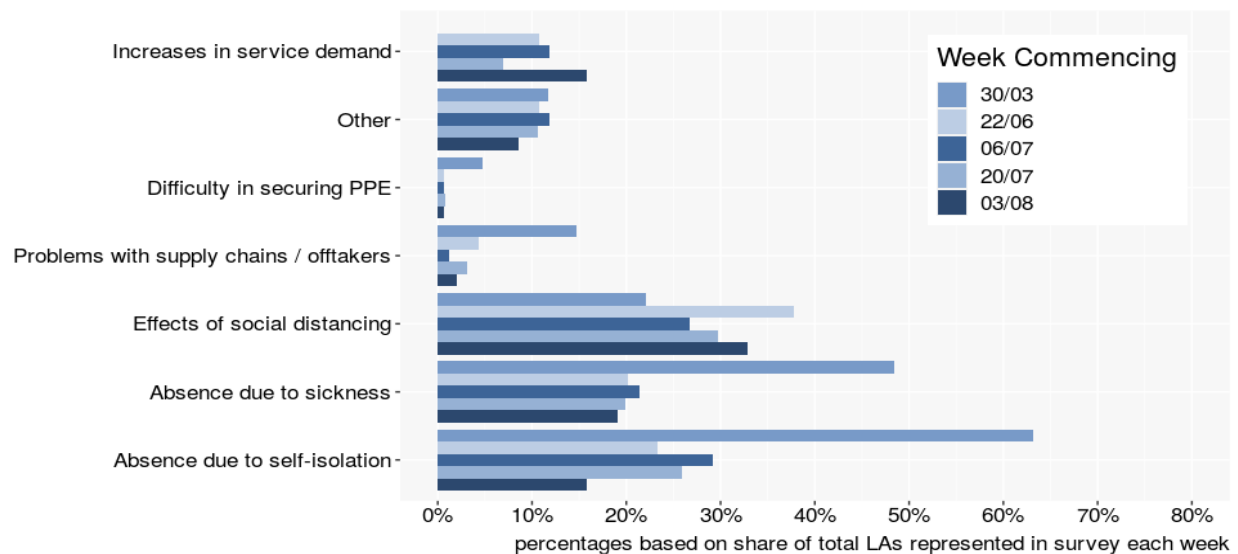
Staff Absence Levels



- In the W/C 3rd August 2020, **38%** of responding authorities reported experiencing ‘no impact’ on operational staffing levels. This figure has increased fairly consistently as the percentage of authorities reporting any other category of impact has fallen.
- **61%** of authorities reported a ‘less than 20% reduction’ in staffing levels in the W/C 3rd August, with no authorities reporting a ‘20-40% reduction’ on staffing levels.
- Instances of the worst levels of disruption i.e. a greater than 40% reduction, have not been reported in a significant number for the last two months.

Reasons for Service Changes

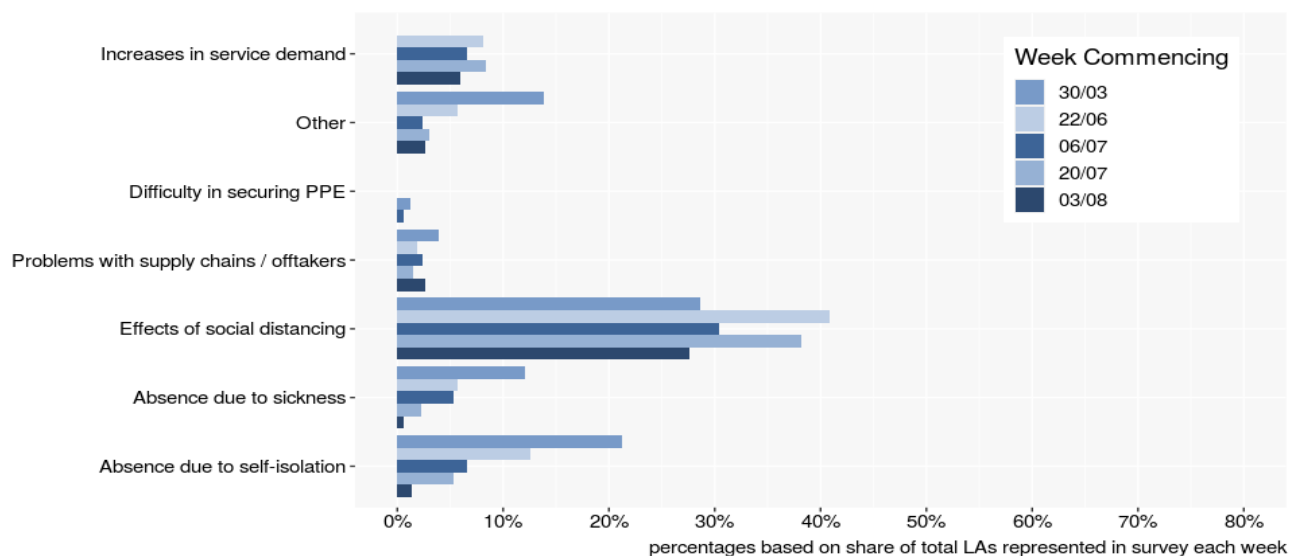
Collection



Percentages may sum to greater than 100%, as responding LAs can state more than one reason

- In the W/C 3rd August, the greatest reported cause for disruption to collection services by responding authorities where disruption is arising, was the **effects of social distancing**. This was identified by **33%** of responding authorities providing waste collection services. A key issues associated with social distancing and collection services related to reduced staff numbers in the cabs of collection vehicles.
- **Staff absence due to sickness** was reported as the second greatest cause of disruption to collection services in the W/C 3rd August, identified by **19%** of responding authorities.
- **Absence due to self-isolation** is reported to be a cause for disruption to collection services by **16%** of LAs, the lowest percentage since reporting began and around a third of the equivalent figure for the W/C 30th March.
- **16%** of authorities responding to our survey in the W/C 3rd August continue to highlight **major increases in demand for services** as a cause for disruption to collection services.
- **Problems with offtakers** were identified by **2%** of responding authorities as a cause for disruption. For those experiencing problems with offtakers and who made further comment, the material streams reported to be impacted were fibre and plastics. The main reason reported for supply chain disruption was limitations on volumes of waste being accepted.
- **'Other reasons'** for disruption were highlighted by **9%** of responding authorities and included issues with staff now wanting to take annual leave, as not all leave was allowed earlier in the year to ensure full complement of staff, also financial implications of increased residual and recycling waste.

Disposal



Percentages may sum to greater than 100%, as responding LAs can state more than one reason

- As with collection services, the **effects of social distancing** are the greatest reported cause of disruption to disposal services among responding authorities, reported by **28%** in the W/C 3rd August.
 - A key area in which these impacts are being experienced is for HWRCs. Booking systems are reported to have been used to manage demand for HWRCs, along with limiting certain vehicle types. Total tonnages from HWRCs are reported to be lower than usual by a large number of responding authorities, due to measures taken to implement social distancing at HWRCs.
- **Major increases in service demand** was the next highest reported causes for disruption to disposal services, reported by **6%** of responding authorities in the W/C 3rd August.
- **Staff absence due to self-isolation** was reported by **1%** of responding authorities as a cause for disruption to disposal services they provide.
- **Staff absences due to sickness** was highlighted by **1%** of responding authorities in the W/C 3rd August as a cause for disruption to disposal services, the lowest percentage since reporting began and less than a fifth of the level reported in the W/C 30th March,
- **Problems with supply chains/offtakers** were highlighted by **3%** of responding authorities to our survey in the W/C 3rd August. For those experiencing supply chain problems at the disposal stage, the waste streams reported to be impacted were both co-mingled materials (cans/plastics/fibre and glass) and co-mingled materials (cans/plastics/fibre). The sole reason reported for this issue was limitations on volumes of waste being accepted, with most authorities reporting being unable to place under

15% of materials as a result, but others are reporting being unable to place 15 -25% and even 50 –75% of materials.

Changes in Waste Arisings (Excluding withdrawn services)

	+100% increase	50-100% increase	20-50% increase	0-20% increase	No impact	0-20% decrease	20-50% decrease	50-100% decrease
Residual	0%	1%	14%	67%	17%	0%	1%	0%
Recycling	1%	0%	31%	52%	13%	1%	1%	0%
Food	0%	0%	9%	62%	20%	9%	1%	0%
Garden	0%	3%	22%	45%	22%	4%	4%	0%
Clinical	0%	0%	1%	1%	95%	2%	1%	0%
Commercial Waste	0%	0%	0%	0%	20%	55%	23%	2%
Bulky	1%	0%	14%	26%	44%	13%	2%	0%
Bring Banks	0%	6%	16%	27%	42%	4%	2%	3%
Fly-Tip Clearance	1%	7%	10%	37%	36%	7%	2%	1%
Street Sweepings/ Litter	0%	2%	9%	28%	48%	7%	7%	0%
HWRCs	0%	0%	3%	20%	18%	38%	15%	5%

- **Residual:** Over four in five (**82%**) authorities represented in our survey in the W/C 3rd August, report higher than usual residual waste tonnages. The percentage of authorities reporting residual tonnages to be 'about the same' is lower than the in previous surveys.
- **Recycling:** A large majority (**84%**) of authorities responding to our survey in the W/C 3rd August, reported recycling waste tonnages to be greater than usual, a similar figure to previous weeks. **52%** of authorities reported increases in tonnages to be in the region of '0-20% greater than normal', while **31%** reported increases to be in the region of '20-50% greater than usual'.
- Around one-fifth of authorities reported **food** and **garden waste** tonnages to be 'about the same' as typical in the W/C 3rd August, **20%** for food waste and **22%** for garden waste. Greater than usual levels of food waste tonnages were reported by **71%** of responding authorities, while the equivalent figure was **70%** for garden waste collections.
- **Less than half (44%)** of authorities in the W/C 3rd August reported **bulky waste** collected tonnages to be 'about the same', while **41%** report greater than typical bulky waste collection tonnages.

- **The vast majority (95%)** of authorities report collected **clinical waste** arisings to be at a similar level to usual. This percentage is similar to levels reported in previous weeks.
- About half of authorities in the W/C 3rd August (**49%**) reported greater than typical levels of collected waste from **bring banks**, though a growing percentage report waste arisings to be about the same from these sites (**42%** in this latest survey).
- **Fly-tip clearance:** About half of responding authorities (**55%**) in the W/C 3rd August, report greater than usual tonnages of collected fly-tipped waste, a similar figure to in previous weeks. The largest category selected by responding authorities for fly-tip clearance in the W/C 3rd August was 'about the same' (**36%**).
- **Commercial:** **80%** of responding authorities highlighted a lesser-than-usual level of collected commercial waste tonnages in the W/C 3rd August. A lower percentage of authorities (**20%**) report tonnages of commercial waste to be 'about the same as usual' than in previous weeks.
- **Street sweepings/Litter:** Almost half of responding authorities in the W/C 3rd August (**48%**) report no impact on street sweeping/litter tonnages. Of those remaining, a larger percentage (**39%**) reported higher than usual levels of street sweeping/litter tonnages than report lesser than usual tonnages (**14%**).
- **HWRCs:** Just **18%** of responding authorities report collected tonnages at HWRCs to be about the same as typical. Around three in five authorities (**58%**) reported less than typical tonnages from HWRCs, while **23%** reported a greater than typical level (mostly a '0-20% increase').